



INDIVIDUAL MEMBERSHIP APPLICATION



For instant access, go to www.cmsa.org/join

You may print, complete, & fax or mail to: CMSA • 6301 Ranch Drive, Little Rock, AR 72223
• Phone: (800) 216-CMSA or (501) 225-2229 • Secure Fax: (501) 421-2135 • Email: cmsa@cmsa.org
For international member rates & benefits, visit www.cmsa.org.

ADDRESS INFORMATION Please Print

LAST NAME	FIRST NAME	MIDDLE INITIAL	CREDENTIALS		
HOME ADDRESS	CITY	STATE	ZIP	COUNTRY	
HOME PHONE	HOME FAX	HOME EMAIL		TITLE	
BUSINESS NAME/ EMPLOYER	CITY		STATE	ZIP	COUNTRY
BUSINESS ADDRESS	BUS. FAX		BUSINESS EMAIL		

PREFERRED CONTACT INFORMATION: Mailing Address: HOME BUSINESS Telephone: HOME BUSINESS Fax: HOME BUSINESS Email: HOME BUSINESS
Notice: CMSA periodically sends industry related news and updates via email. Please indicate your preferred email address if you wish to receive these case management resources

MEMBERSHIP CLASSIFICATION

REFERRED BY: _____

Please check the appropriate category. **NOTE:** Both categories have voting privileges, but only "A" members are eligible to hold local and/or national office. **Individuals requesting "A" category must provide credentials and job title.**

CASE MANAGER "A"—Individuals engaged in the field of CM; have a health professional degree, current license, or national certification in the health or human services profession.

ASSOCIATE "B"—Individuals actively providing CM related services or products; Individuals who do not qualify as Case Manager "A" members.

SIGNATURE AND PAYMENT INFORMATION

CHECK/MONEY ORDER. Enclose amount in US dollars for the total amount due. **Make checks payable to CMSA.**

CHARGE: Please include card number and expiration date with charge orders. VISA MASTERCARD AMERICAN EXPRESS DISCOVER

CARD NO. - - EXPIRATION DATE -

CARDHOLDER NAME (Please Print) _____

SIGNATURE _____ DATE _____

MEMBERSHIP INFORMATION:

- All members join the National CMSA.
- Members within a 60 mile radius of a chapter are required to join that chapter.
- Members may opt to join one or more chapters outside of their 60 mile radius.
- Membership is a one-year anniversary cycle. (Membership year may be prorated if full dues are not submitted).
- Email confirmation/receipt will be sent upon processing.
- Allow 4-6 weeks to receive Member Handbook and print Standards of Practice.
- Publications will begin within the next mailing cycle after joining.
- Individual Memberships are not transferable nor refundable.
- Dues are not deductible as a charitable contribution for Income Tax purposes.
- Dues may be considered ordinary and necessary business deductions
- 5% of national member dues are dedicated to pursuits of health policy issues and are not deductible as a business expense.

HOW CAN YOU HELP SUPPORT THE CASE MANAGEMENT INDUSTRY?

Invest in the future of case management by donating to the Case Management Foundation (CMF). Created to advance the growth of CM, it supports the needs of those involved in the practice through leadership programs, educational forums, publications, and more. *Give today!*

GIFT TYPE:

General Donation In memory of: _____ In honor of: _____

Amount to add to my payment:	<input type="checkbox"/> \$10	<input type="checkbox"/> \$25	<input type="checkbox"/> \$50	<input type="checkbox"/> \$75	<input type="checkbox"/> \$100	<input type="checkbox"/> Other amount \$ _____
------------------------------	-------------------------------	-------------------------------	-------------------------------	-------------------------------	--------------------------------	--

NOTE: You will receive an email receipt for this tax deduction upon processing.

PAYMENT OPTION

Semi-Annual Installment. Divide National and Local dues in two (2) payments. One half of total member dues paid now, the other half will be invoiced in six (6) months. A \$7.50 processing fee will be included in each installment. **Option not available online.**

Example: \$ TOTAL DUES ÷ 2 + \$7.50 = TOTAL DUE \$ _____

For Office Use Only:

SIGNATURE _____ DATE _____

<input type="checkbox"/> Standard \$155	<input type="checkbox"/> Student (ID required) \$95
<input type="checkbox"/> Military (includes VA & Govt) \$108	Must be enrolled in health care educational program. Enclose copy of current student ID.

CHAPTER DUES:

<input type="checkbox"/> AK1..... Anchorage.....	\$20
<input type="checkbox"/> AL1..... Birmingham/Tuscaloosa.....	\$25
<input type="checkbox"/> AL2..... Huntsville.....	\$25
<input type="checkbox"/> AR1..... Little Rock.....	\$15
<input type="checkbox"/> AR2..... Fayetteville.....	\$15
<input type="checkbox"/> AZ1..... Phoenix.....	\$25
<input type="checkbox"/> CA1..... Los Angeles area.....	\$45
<input type="checkbox"/> CA4..... Fresno.....	\$35
<input type="checkbox"/> CA5..... San Jose.....	\$30
<input type="checkbox"/> CA6..... San Francisco.....	\$30
<input type="checkbox"/> CA12..... Sacramento.....	\$25
<input type="checkbox"/> CO1..... Denver/CO Springs.....	\$25
<input type="checkbox"/> CT1..... Hartford.....	\$20
<input type="checkbox"/> DC1..... Washington DC.....	\$25
<input type="checkbox"/> FL2..... Orlando.....	\$20
<input type="checkbox"/> FL3..... Dade/Broward Cty.....	\$25
<input type="checkbox"/> FL4..... Jacksonville.....	\$20
<input type="checkbox"/> FL10..... Panama City.....	\$15
<input type="checkbox"/> GA1..... Atlanta.....	\$15
<input type="checkbox"/> GA2..... Augusta.....	\$15
<input type="checkbox"/> HI2..... Honolulu.....	\$25
<input type="checkbox"/> IA1..... Des Moines.....	\$35
<input type="checkbox"/> IL1..... Chicago.....	\$25
<input type="checkbox"/> IN2..... Indianapolis.....	\$30
<input type="checkbox"/> IN3..... Ft. Wayne.....	\$30
<input type="checkbox"/> KY3..... Lexington.....	\$10
<input type="checkbox"/> LA1..... New Orleans.....	\$10
<input type="checkbox"/> LA2..... Shreveport.....	\$30
<input type="checkbox"/> MA1..... New England,(MA, ME, RI, NH, VT).....	\$25
<input type="checkbox"/> MD1..... Baltimore.....	\$20
<input type="checkbox"/> MI1..... Detroit.....	\$20
<input type="checkbox"/> MI4..... Grand Rapids.....	\$20
<input type="checkbox"/> MN1..... Minneapolis.....	\$35
<input type="checkbox"/> MO1..... Kansas City.....	\$35
<input type="checkbox"/> MO2-A..... St. Louis.....	\$30
<input type="checkbox"/> MO2-B..... St. Louis.....	\$75
<input type="checkbox"/> MO3..... Springfield.....	\$15
<input type="checkbox"/> MS2..... Jackson.....	\$25
<input type="checkbox"/> NC1..... Greensboro/Pinehurst.....	\$30
<input type="checkbox"/> NC2..... Charlotte.....	\$25
<input type="checkbox"/> NC3..... Fayetteville.....	\$30
<input type="checkbox"/> NC4..... Raleigh.....	\$30
<input type="checkbox"/> NC7..... Asheville.....	\$30
<input type="checkbox"/> NE1-A..... Omaha.....	\$30
<input type="checkbox"/> NE1-B..... Omaha.....	\$60
<input type="checkbox"/> NJ2..... Woodbridge.....	\$25
<input type="checkbox"/> NM1..... Albuquerque.....	\$25
<input type="checkbox"/> NV1..... Las Vegas.....	\$35
<input type="checkbox"/> NV2..... Reno.....	\$20
<input type="checkbox"/> NY1..... New York City.....	\$20
<input type="checkbox"/> NY3..... Long Island.....	\$20
<input type="checkbox"/> NY5..... Albany.....	\$25
<input type="checkbox"/> NY6..... Hudson Valley.....	\$25
<input type="checkbox"/> OH4..... Cincinnati.....	\$15
<input type="checkbox"/> OK1..... OK City.....	\$25
<input type="checkbox"/> OK2..... Tulsa.....	\$25
<input type="checkbox"/> OR2..... Portland.....	\$30
<input type="checkbox"/> PA3..... Pittsburgh.....	\$25
<input type="checkbox"/> PA4..... Danville.....	\$20
<input type="checkbox"/> PA13..... Philadelphia.....	\$20
<input type="checkbox"/> SC1..... Columbia.....	\$20
<input type="checkbox"/> TN1..... Nashville.....	\$20
<input type="checkbox"/> TN2..... Knoxville.....	\$20
<input type="checkbox"/> TN3..... Chattanooga.....	\$20
<input type="checkbox"/> TN4..... Memphis.....	\$20
<input type="checkbox"/> TX1..... Dallas.....	\$25
<input type="checkbox"/> TX2-A..... Houston/Gulf.....	\$25
<input type="checkbox"/> TX2-B..... Houston/Gulf.....	\$75
<input type="checkbox"/> TX8..... San Antonio.....	\$25
<input type="checkbox"/> TX11..... Corpus Christi.....	\$25
<input type="checkbox"/> VA1..... Richmond.....	\$35
<input type="checkbox"/> VA2..... Hampton Roads.....	\$25
<input type="checkbox"/> WA1..... Seattle.....	\$30
<input type="checkbox"/> WA2..... Spokane.....	\$30
<input type="checkbox"/> WI1..... Milwaukee.....	\$25
<input type="checkbox"/> WI2..... Green Bay.....	\$25
<input type="checkbox"/> WI3..... Madison.....	\$25

Listing current as of 12/11

TOTAL	Add National & Chapter Dues	\$ _____
-------	-----------------------------	----------

Registration / Cyber Cafe / Evaluation Center Hours

(Subject to Change) :

Monday (Tote bag pick up only)	Noon – 5:00p
Tuesday	7:00a – 4:30p
Wednesday	7:00a – 6:00p
Thursday	7:00a – 6:00p
Friday	7:30a – 1:45p

REGISTRATION CONFIRMATION

Your confirmation letter will be mailed within 15 working days of receipt of registration form and payment beginning **February 20, 2012**. If you do not receive a confirmation after 30 days, please email your request to cmsa@cmsa.org. Online registrations will receive an email confirmation upon successful completion of registration.

PRE-REGISTRATION POLICY

To be considered pre-registered and to have your name badge preprinted and mailed to you before the conference — your registration form and full payment must be received by CMSA no later than **June 1, 2012**. Name badges will be mailed **May 18**. If you register after this date you may pick up your badge at the "Onsite Registration" counter.

EMAIL / CELL PHONE USAGE POLICY

By submitting your email address during the conference registration process, either online or by submitting with your mailed or faxed registration form, you agree that CMSA and its conference partners may send you case management and/or conference related information. A valid email address is required for all registrations. All conference correspondence will be made through e-mail or cell phone message. A valid e-mail address and cell phone number are required. Your information will only be used by CMSA and its agents as needed to communicate conference-related information and notifications. Data and text charges may apply.

NAME BADGES

Conference attendees are reminded that it is important to wear your badge at all times. This allows you uncomplicated access to conference events, including the CM Expo. Your Expo Card includes a scannable bar code which is used to access the CE Manager, CyberCafe, and for exhibitors to send you important materials. Due to the amount of support given by exhibitors to subsidize the conference, your cooperation and support is appreciated!

CMSA MEMBERSHIP DISCOUNT

Join CMSA today and immediately **SAVE \$100** on your full conference registration rate! Simply complete the membership application form in this brochure and send it in with your dues and conference registration. Your industry will grow, and you'll continue to benefit many months after the conference is over. Questions? Call CMSA at (501) 225-2229 (8:30a – 5:00p CST, Mon - Fri.)

GROUP RATE DISCOUNT

Bring a Group and save big! **Groups of 3 or more paying and submitting registration forms together will EACH save \$100!** Carefully read the restrictions below.

Group Discount Restrictions:

- Each group registrant must complete a registration form with applicable registration fees.
- Three or more registration forms **must be received together with complete payment** if using paper registration form, or online for each to receive the \$100 savings.
- Group Discounts are only available on FULL CONFERENCE registrations.
- Registrations not meeting these requirements will be responsible to pay any balances due at the Onsite Registration counter.
- Individuals within a group are entitled to the \$100 discount as long as there are a minimum of three registrants within a group. Should one or more individuals within your group cancel, and that cancellation causes the group to fall below the required minimum to be considered a group (3), the remaining individuals in the group will each be charged the non-group price of an additional \$100.

REGISTRATION FEES

Individual registration forms received at the EARLY BIRD or STANDARD rate without full

payment will not qualify for the discounted rate and will be assessed the current rate at the time full payment is received. Registration forms received without any payment will not be processed.

GUEST PASSES — EXPO: \$39 OPENING NIGHT EVENT: \$100

CMSA is pleased to once again offer a guest pass designed to provide attendees' guests access to the CM Expo. A Guest Pass can only be purchased at ONSITE registration by an individual who is registered as a FULL CONFERENCE attendee. Guest Passes do not include conference materials nor do they provide access to CMSA's educational sessions. Guest Passes are not available to exhibitor registrants or exhibitor attendee registrants. Identification will be required. Guests may attend the Opening Night Event on Tuesday, June 19, for \$100 each with a Full-Conference Attendee. Must register by May 31, 2012. Space availability is limited.

SINGLE DAY ATTENDANCE — Special RATES!

If you live close to the San Francisco area and can only attend for a day or two, take advantage of our one-day rate — it's a true CE bargain with fees starting at \$450! Single-day pass rates do not apply to any fee-paid workshops or the Opening Night Event and can only be purchased for a maximum of two days. Passes are not transferable.

CANCELLATION, REFUND & TRANSFER POLICY

Cancellations will only be considered when received in writing. You may receive a full refund for your conference registration (less a \$50 processing fee) for written cancellations received by CMSA on or before April 13, 2012. Written notices of cancellation received April 14, 2012 through May 30, 2012, will be assessed a \$125 processing fee. Only medically verifiable cancellations will be considered for partial refund from May 31, 2012, through July 1, 2012.

All requests for cancellations, refunds, and transfers should be faxed or mailed to:

F: (301)694-5124 • Experient • PO Box 4088 • Frederick, MD 21705

Registrants who do not show up for the conference and do not contact CMSA (via written correspondence as listed above) prior to the end of the show automatically forfeit all registration fees paid unless your inability to contact us was due to a verifiable emergency medical issue that occurred within 1 one week prior to the start of the conference. In this instance the postmarked deadline to receive your request for a partial refund is July 1, 2012. Regrettably, no considerations can be made after this date.

REPLACEMENT/TRANSFER: If you are unable to attend for any reason, you can transfer your registration to another person without penalty. Simply fax or mail a copy of your confirmation letter with a cover letter stating your request along with a completed registration form from the person replacing you to:

F: (301)694-5124 • Experient • PO Box 4088 • Frederick, MD 21705

IMPORTANT DEADLINES

Early Bird Rate Deadline	03/31/12
Written cancellations incur \$50 Processing Fee through.....	04/13/12
Written cancellations incur \$125 Processing Fee	04/14/12 – 05/30/12
Only Medically Verifiable Cancellations Considered	05/31/12 – 07/01/12
Standard Rate Onsite Begins	06/01/12

CHILDREN AND CHILD CARE

Sessions, events and exhibits can only be attended by registered attendees. **No one under the age of 16 will be allowed into the CM Expo.** If you bring a child to the conference, please ask the hotel concierge for a list of local companies that offer child care.

CONFERENCE ETIQUETTE

To make the conference experience an enjoyable event for all attendees, please keep the following in mind:

- As a courtesy to speakers and other attendees, **please refrain from the use of pagers or cell phones during presentations.** Please also keep in mind that conference participants are there to learn. In consideration of all attendees we ask that you please turn your pager or cell phone to vibrate or off while in meetings.
- In order to accommodate environmental sensitivities of some of our attendees, **if at all possible, please do not wear scented products while attending the conference, especially the sessions.** Please bring a warm coat, outside San Francisco temperatures are cold, averaging 50 degrees during the day to 40 degrees at night.

- To maintain and demonstrate professionalism within our industry, conference attire is business casual. Since it is difficult to adjust meeting room temperatures to suit individual preferences, **please bring a sweater/jacket or wear layered clothing to ensure your comfort.**

PHOTOGRAPHS / VIDEOGRAPHY

Any photos or videography taken at the conference by CMSA (or agent of CMSA) may be used in future conference collateral, appearing either in printed documents, video productions, or on the CMSA website. We appreciate your consent to use these photos for the purpose of sharing and promoting the conference. *Submission of your conference registration form to CMSA acknowledges acceptance of these terms and provisions of registration.*

SMOKING

For the comfort and health of all attendees, CMSA's Annual Conference is a smoke-free educational event. You may only smoke in areas which have been designated as smoking areas by the Moscone Center West, San Francisco, California.

MARKETING ACTIVITIES

Attendees are not permitted to distribute materials or to otherwise market themselves or their business on the exhibit floor, in the conference session rooms, in break areas, or in or around the exhibit area unless such attendees are registered as exhibitors and in this instance must limit their marketing activities to within the confines of their booth.

STATEMENT OF LIABILITY WAIVER – TERMS OF REGISTRATION

The organizers of CMSA's 22nd Annual Conference & Expo expressly disclaim liability for acts or omissions of the organizers and for third parties including facilities suppliers and exhibitors in conjunction with the event or for the safety of any attendee while in transit to or from this event. The organizers of this event shall not be liable for any delays or failure in performance or interruption of services resulting directly or indirectly from any cause or circumstance beyond the reasonable control of the organizers including but not limited to, acts of God, war, terrorism, failure of transportation, weather, accidents, fires, electrical failures, strikes, labor disputes, postal delays, explosions, and government orders or regulations.

The organizers reserve the right to cancel this function without liability. Attendees who purchased non-refundable airline tickets do so at their own risk. The total amount of any and all liability of the organizers will be limited to a refund of the attendance fee.

CMSA expressly disclaims any liability arising out of attendee's consumption of alcoholic beverages in conjunction with CMSA's 22nd Annual Conference & Expo. Recognizing the nature of receptions and the potential for alcohol abuse at conferences, CMSA-sponsored events will also offer non-alcoholic drinks. Persons under the age of 21 will be denied alcoholic beverages. Conference participants are responsible for their own well being. The organizers expressly disclaim liability for any acts or omissions of attendees resulting from excessive drinking, recklessness or negligence on the part of any conference participant(s).

You also agree not to allow any other individual to participate in your place either at the conference, during the registration process, or any other conference-related activity including acceptance of these terms of registration.

Attendees/Exhibitors at the 2012 Annual Conference agree to indemnify, defend, and hold harmless CMSA, its officers, directors and agents, against all claims arising out of actions or omissions of Attendee/Exhibitor at or in connection with the 2012 Annual Conference except for CMSA's own gross negligence or willful misconduct. CMSA agrees that it will indemnify and hold harmless Attendee/Exhibitor against all claims arising out of the acts or omissions of CMSA, its officers, directors and agents in connection with the 2012 Annual Conference except for Attendee's/Exhibitor's own gross negligence or willful misconduct.

CMSA reserves the right to substitute an equally qualified speaker in case of an emergency or cancellation. CMSA has no duty of due diligence with respect to presenters, exhibitors, or sponsors, and makes no endorsements of any presentation or product. The views, opinions, and presentations of speakers at CMSA's Conference may not reflect those of CMSA. Organizers: Case Management, Inc. and the Case Management Society of America.

Your conference registration form acknowledges acceptance of these terms and provisions of registration.

Disclosure:

CMSA will receive a room rebate from its contracted hotels in the amount of \$10. Rebate will be applied accordingly to help offset costs of Moscone Center West, meeting space, and/or shuttle expenses, as needed.